



Hagerstown Medical Laboratory

Date: January 5, 2012

To: Gastroenterology Clients of Hagerstown Medical Laboratory (HML)

From: HML Client Services

Subject: Change in HML's handling of testing forwarded to Prometheus Laboratories

HML is pleased to announce that we have reached a new agreement with Prometheus Laboratories which will enable us to continue to forward testing to them. Please be aware that our relationship has changed in that HML will no longer bill your patient's insurance company or collect payments from self-pay patients when you order testing by Prometheus. Prometheus Laboratories will begin billing the patient and/or their insurance directly for their testing as of January 9, 2012.

As part of the new agreement, HML will provide phlebotomy services at no charge to patients who present at HML Patient Service Centers with an order for a Prometheus test from their provider.

Please read carefully the following protocol which must be followed for HML to provide this service:

1. Provider must order Prometheus Test Requisitions directly from Prometheus that have been printed with the ordering provider's name and contact information.
2. Provider must complete the Prometheus Test Requisition form and give it to the patient who must bring the original form to the HML Patient Service Center. ***Do Not Fax Prometheus orders to HML.***
3. Patient must complete their portion of the Prometheus Test Requisition including billing information prior to the patient presenting to HML to be drawn.
4. HML will draw the appropriate specimens and forward them to Prometheus for testing.
5. Results from Prometheus will go to providers directly from Prometheus Laboratories; HML will NOT receive or provide any results originating from Prometheus.

Please Note: Physicians must provide the Prometheus Test Requisition; HML will NOT stock or provide Prometheus Requisitions!

As before, all orders received by HML for TPMT Enzyme (Quest #18831/ HML code TPMT) will be forwarded to Quest Diagnostics, our reference Lab. HML will handle billing and results delivery for this test as per our normal protocol.

Please contact your HML Marketing Representative, Jane Anderson at 301-665-4857 or 800-428-2105 if you have questions or concerns about this change. We appreciate our association with you and welcome any comments you may have.